



Marwell Antelope Conference

Terms and Conditions 2025

- Once purchased, tickets are strictly non-refundable and non-transferable.
 - 'Day 1 Ticket (single)' is valid for the **17th of September 2025** only.
 - 'Day 2 Ticket (single)' is valid for the **18th of September 2025** only.
 - 'Two-Day Ticket' is valid for the **17th and 18th of September 2025** only.
 - 'Evening Event Ticket' is valid for the **evening of the 17th of September 2025** only.
- All delegates must have a valid pre-booked and pre-paid ticket. Tickets will remain on sale until Wednesday 3rd September at 5pm (UK time) (subject to availability).
- Please note that we are unable to sell any additional tickets on the day of the event. All tickets must be pre-booked.
- Refreshments and lunches will be provided over the two days; however please note that the evening event is not included in the standard day ticket price. A separate ticket must be purchased for the evening event on the 17th of September 2025.
- Notice of filming: talks taking place as part of this conference may be recorded for distribution with attendees following the event for continued learning.
- Use of pre-booked tickets implies agreement with our [park guidelines](#).
- Access to the zoo is from 8.30am - 5pm for the conference. Access to the zoo for the 'Evening Event' is from 6.00pm – 9.00pm. However, delegates are welcome to remain on-site between 5pm and 6pm in either café graze or the hall.
- For the evening event, access within the zoo will be strictly limited to the specific location of the event (location tbc). Delegates will not be able to roam the zoo throughout the evening.
- Once checked in delegates will be issued with a lanyard and be able to enter the zoo for the conference. Lanyards must be worn at all times. Lanyards may be kept by delegates if they wish.
- Delegates are responsible for any damages caused to Marwell Hall fixtures, fittings, décor, equipment, or damage caused within the property of Marwell

Wildlife. Delegates will be charged for the cost of replacement or repairs to any area or item damaged or lost.

- If, due to circumstances beyond our control, Marwell Wildlife becomes unavailable for the event, every effort will be made to find an alternative date. If this is not possible, a full refund will be given.
- All facilities and activities are subject to change and availability and may be withdrawn at any time without prior notice.
- Marwell reserve the right to close all or part of the zoo as necessary for operational or public safety reason and may request guests to leave at any time.
- Marwell will not tolerate any breach of our terms and conditions or any inappropriate or abusive behaviour towards its staff, guests of animals. Any delegate behaving in this way will be denied access to, or be asked to leave the zoo immediately.
- No guest vehicles are permitted in the zoo during opening hours.
- Any personal property must be removed at the end of the event.